

ATTACHMENT 25: CUSTOMER REFERENCE FOR PRODUCTIVE USE REQUIREMENTS CERTIFICATION

CUSTOMER REFERENCE FOR PRODUCTIVE USE REQUIREMENTS CERTIFICATION

The purpose of the customer reference requirement is to provide the State the ability to verify the claims made in the proposal by the Bidder.

In accordance with [SECTION 3.2.15.2. CUSTOMER REFERENCES FOR PRODUCTIVE USE REQUIREMENTS \(M\)](#) Bidders must complete the Customer References for Productive Use Requirements Certification, below, providing a list of customers who presently have the bid equipment and/or software installed and operating. The list must include at least one (1) customer meeting the Productive Use Requirement. However, at least one customer reference must be included for each type of equipment/software proposed in the solicitation, and that is subject to the requirements, see detailed list in section [SECTION 3.2.15.2. CUSTOMER REFERENCES FOR PRODUCTIVE USE REQUIREMENTS \(M\)](#)

The productive use requirements defined in [SECTION 3.2.15. PRODUCTIVE USE REQUIREMENTS](#) **do not apply** to any portion of the custom software developed for the State or to modifications to custom software that was developed for the State under this Contract prior to submittal and throughout Contract duration.

Add more rows in the table below if necessary.

Customer Name	Customer Contact Information	Customer Address	Customer Phone	Customer email Address	Software or Equipment Name	Meets requirement in 3.2.15.1 and in Table 3.2 Productive Use Timeframe
1.						Yes ☐ No ☐ Length of time: _____ Category____ _____

In addition, the State has the option to request from the Bidder or Bidder's reference, supporting evidence of compliance to the customer in-use requirements as stated in [SECTION 3.2.15.2.](#)

[CUSTOMER REFERENCES FOR PRODUCTIVE USE REQUIREMENTS \(M\)](#)

Reference the table below for the applicable productive use category's to list in the table above.

Productive Use Table 3.2

Category 1 - Critical Software Software that is required to control the overall operation of a computer system or peripheral equipment. Included in this category are operating systems, database management systems, language interpreters, assemblers and compilers, communications software, and other essential system software.	More than \$100,000	6 months
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CERTIFICATION

I, the official named below, certify under penalty of perjury under the laws of the State of California that the foregoing is true and correct.		<i>Federal ID Number</i>
<i>Proposer/Bidder Firm Name (Printed)</i>		
<i>By (Authorized Signature)</i>		
<i>Printed Name and Title of Person Signing</i>		
<i>Date Executed</i>	<i>Executed in the County and State of</i>	